

Health Charter Covid-19

Updated May 25th 2020

Our tradition of bespoke hospitality the way we have liked to share it with our devoted customers for more than 4 decades shall adapt to the sanitary conditions imposed by the fight against Covid 19.

More than ever, we wish that your stay within our hotel to be a complete success in compliance with sanitary safety first and foremost, along with the pleasure of enjoying the absolute devotion of all our team to take great care of you, in Le Cep Hotel of course but also within Marie de Bourgogne Spa or within our St Felix wine tasting cellar.

Here is an insight of the sanitary measures that have already been implemented. Those measures shall constantly adjust in order to ensure the security of our staff and that of our guests, as we all actively stand together.

Many thanks for your confidence

Jean-Claude Bernard

1. BARRIER GESTURES :

Intercoms made with oak,
Hydro alcoholic gel dispensers, in columns or individual bottles
Gloves,
Masks, Visors
Social Distancing,
Warning Signs
The « Le CEP***** » touch has not been forgotten !



2. SANITIZING OF COMMON AREAS :

- Regular disinfectant cleaning of exposed areas (lifts buttons, door knobs, handles, handrails...)
- Daily Volumetric Ozone treatment with Retro Storm appliance that eliminates all biological and chemical pollutants (viruses, bacteria...).
- NOCOSPRAY Volumetric treatment by nebulisation of hydrogen peroxide at 12%



3. YOUR ROOM :

We have already been cleaning rooms with ozonized water produced by our 'Terano' system for over a year. That environment friendly technic, which also preserves our staff as well as the precious wood of our furniture, has been certified as efficient against Covid 19 further to updating the tests from 20/04/2020 in compliance with EN 14476.

After a thorough cleaning of the room following the guest's checkout, a volumetric anti virus and anti bacteria treatment is carried out. Afterwards, the room remains locked to prevent any intrusion until the arrival of a new guest in the room.

As the turndown service has temporarily been suspended, linen sets wrapped in sealed packages are provided on request. Daily housework is done according to the job description matching the official instructions.



4. **MARIE DE BOURGOGNE SPA** : a health Charter specific to the Spa Marie de Bourgogne, taking into account the guidelines certified by l'AFNOR SPEC X50-231 and the recommendations of CNAIB is strictly applied and allows us to offer you the whole range of body and face treatments as well as our high technology care (except for our hammam).
5. **SAINT FELIX WINE TASTING CELLAR** : our head sommelier will be able to greet you within our tasting cellar for making his commented tasting experiences, sales to take away or to ship, in a most exclusive way through privatisation, on appointment and abiding by the barrier gestures.
6. **ROOM SERVICE** : our room service available **round the clock**, the reservation of take away meals cooked by the Chefs of the town and our wine list allow us to offer you a catering adjusted to circumstances, highly safe and hygienic, within the private setting of your suite or in one of our charming cosy areas, while respecting social distancing and in keeping with the warmth of Burgundy hospitality.
7. **BREAKFAST** : Given there is no service in our dining room with a buffet, in compliance with the sanitary restrictions, you shall be served 'à la carte', in your room or in one of our charming cosy areas, while respecting social distancing and in keeping with the warmth of Burgundy hospitality.
8. **SANITARY RULES** : Our staff members are trained, aware and careful with the respect of sanitary rules while paying the necessary attention to the quality of service and to your experience with us. We have been regularly adapting the necessary and useful measures depending on the latest evolutions and requirements.